

May 11, 2026 | Best Practices for Protecting Your Information for IEEPA Refunds

CSMS issued guidance about the Consolidated Administration and Processing of Entries (CAPE) system, warning that CBP expects scammers to attempt to attain account information from importers to interfere with the IEEPA tariff refunds.

To avoid scams, watch out for:

- Requests for personal or financial information
- Offers of refunds in exchange for data
- Unsolicited emails, calls, or texts
- Pressure to act quickly
- Poor grammar, spelling errors, or suspicious links in solicitation emails

To protect your information:

- Ensure ACE account owner information is accurate and up to date.
- Verify the sender of emails claiming to be from CBP regarding CAPE refund reports. All CBP email addresses end in @cbp.dhs.gov.
- Do not enter any information into a website other than ACE that claims to process IEEPA refunds.
- If you receive suspicious emails or communications, report them to IEEPAFraud@cbp.dhs.gov

[Read the full alert here.](#) (If you want to receive more tips like this one, see the Trade Tip about signing up for CBP's valuable, timely CSMS updates!)

